

FAQ

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Q: My Access Point is not lighting up. What do I do?

A: This is normal.

Q: My iPhone/iPad/Mac suddenly can't connect anymore. Please help.
Please

A: Try forgetting the network and adding it back. You might need to accept a new certificate.

If the above steps don't help, [contact us](#).

Q: How do I connect a smart home device to the network?

A: Please use the OIH WLAN, or Ethernet (if you can).

Q: Can I torrent on the network?

A: No. If the media industry's bots see your IP, they will report it to the university, who will subsequently report it to us.

Q: Can I share my internet access?

A: Sorry, this is not allowed.